

Terms & Conditions

Order Acceptance

All orders are subject to Credit Approval. Minimum order of \$100.00 is required.

Prices

All prices are net and firm for 30 days from the date of quotation but are subject to duty and sales tax revisions with which we must comply. Prices are based on quantities. Any change in quantity or elimination of one or more items may require a revision in price. techniCAL reserves the right to re-negotiate pricing based on the appropriate conversion factor.

Taxes

Any purchase not subject to duty and/or sales taxes must be accompanied by duty free exemption certificates and/or sales tax licence numbers in order to avoid duty and/or sales taxes on F.O.B. Canadian point shipments.

Transportation

All shipments F.O.B. our plant, unless prior arrangements are mutually agreed upon. Unless otherwise indicated, shipment will be made by means selected by techniCAL. Special handling can be prearranged by customer in which case an additional charge may result if F.O.B. point is other than our plant.

Loss, Damage or Delay in Transit

techniCAL assumes no liability beyond delivery of material in good order to the carrier and is not liable for loss, damage, or delay which occurs thereafter. Packing Material should be retained until physical appearance and operation of equipment are checked immediately upon receipt. In the event of internal or external damage, regardless of F.O.B. point of shipment, purchaser must arrange for an inspection report to be made by the carrier's Agent at once. Advise techniCAL of damages as we shall be pleased to render all reasonable assistance in securing satisfactory adjustment of your claim. If shipment is F.O.B. destination, forward to techniCAL a copy of inspection report immediately; otherwise file your claim directly on the delivering carrier.

Shipping Schedule

techniCAL will establish shipping schedule as closely as possible in accordance with the customer's expressed needs and will exercise diligence in meeting these estimated dates. However, techniCAL will not be responsible for delays or any loss incurred by the purchaser as a result of such delays. Failure to effect shipment as estimated will not be considered as case for cancellation.

Warranty

Warranty on all items quoted will be as manufacturer's stated policy. techniCAL does not perform warranty on any products. techniCAL would be pleased to assist purchaser to resolve any warranty issues with the respective supplier.

Cancellations and Alteration

No order accepted by techniCAL may be cancelled or altered by the purchaser except mutually agreed upon by the buyer and seller. A restocking fee may apply to cancellations, and imposed at the discretion of techniCAL.

Errors

Typing or clerical errors are subject to correction.

Miscellaneous

techniCAL reserves the right to refuse order without reason.